

Hello Velo Branding, Website, Bookings, Marketing & Management 

### BACKGROUND

Hello Velo offer a unique cycling holiday experience in the heart of rural France. Jo and Greg had been working on Hello Velo converting a gorgeous barn for the purpose - for over five years when they approached us to help them with branding, website and ecommerce.

They had a very strong vision for the company, wanting to offer a social holiday experience with nature, exercise and relaxation for all.

The branding needed to be effortlessly cool evincing feelings of warm summer days in the glorious french countryside. But they also needed a robust, flexible booking system.





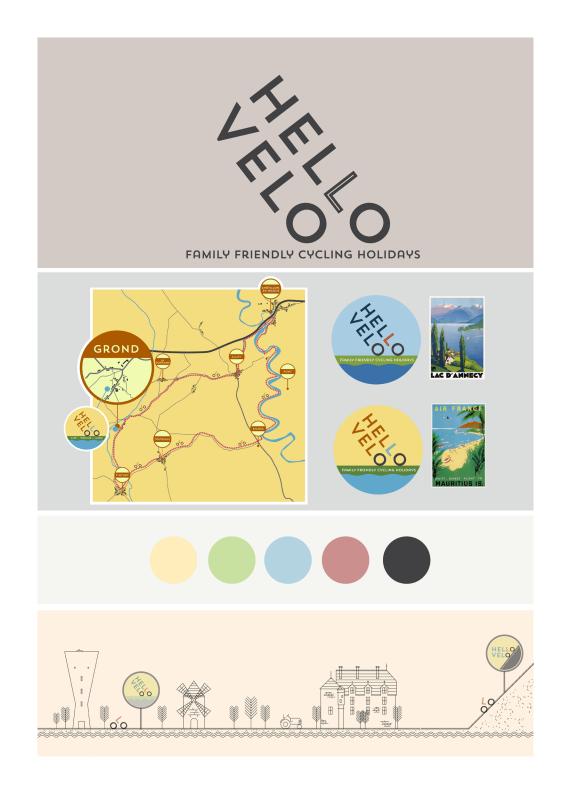
### BRANDING

All the visual elements pull together to make the brand speak a language that appeals to holidaymakers of certain kind. Families that are active, outdoorsy and seeking a unique personal holiday. With a name like Hello Velo we needed to create a logo mark that was as equally cool and catchy. We created a simple typographic logo with an obvious cycling motif hidden with the characters. We hope this encourages a double check, something that once noticed creates a little smile in the mind which makes it much more memorable.

The logomark is supported by a clean modern font that has wealth of character styles, the versatility of this font family adds a diverse tongue to the brand's voice.

There is something rustic and retro about the setting at Hello Velo, and we took our inspiration from retro Tour De France posters.







# Cycling Holidays in the Heart of Rural France

WWW.HELLO-VELLO.COM





YCLING HOLIDAS IN THE BAZOIS, BURGUNDY



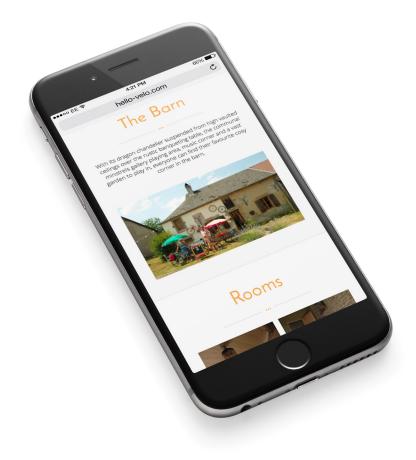


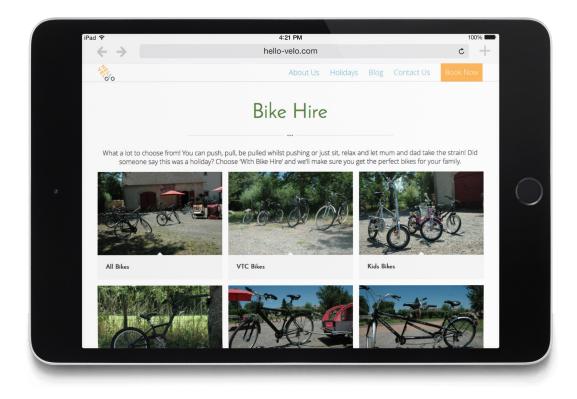
# WEBSITE

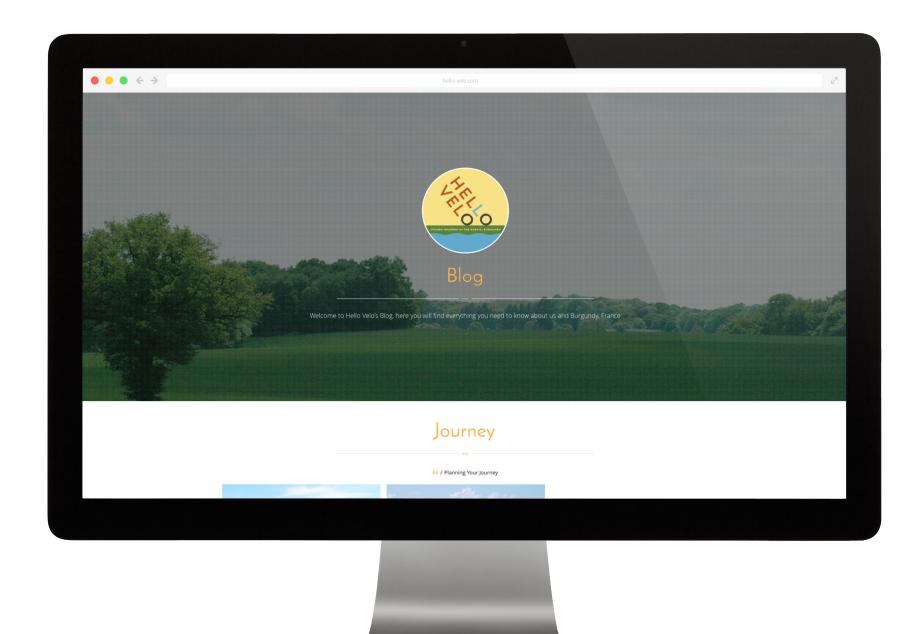
Giving customers a real sense of the experience and activities they will experience by choosing Hello Velo as their holiday destination. Holidays are all about the experience so we wanted the website to reflect the setting as well as the features of Hello Velo holidays.

The branding goes a long we to achieving that but we also wanted to show off the countryside with bold vistas.

Using bright colours and bold images to really show off Hello Velo gives customers a taste of the Hello Velo experience.







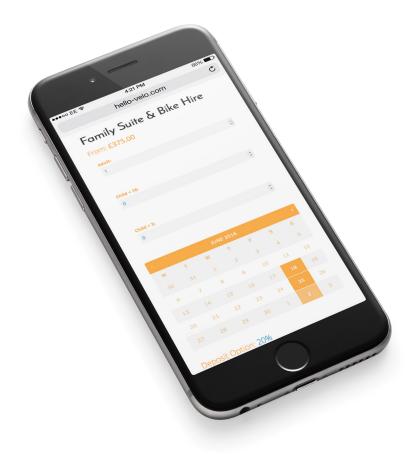


# **BOOKING SYSTEM**

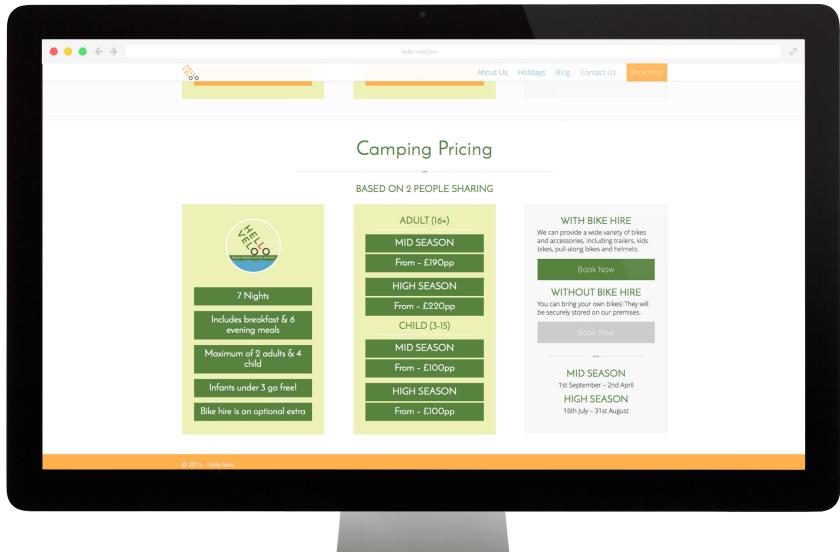
Enabling online booking is key, this needed a comprehensive, but practical solution. We implemented WooCommerce and WooCommerce Bookings to enable a fully featured booking system.

This allows Hello Velo to converge bookings from the website as well as ad-hoc bookings that happen day-to-day via telephone or walk-ins.

The system controls accommodation resources and allows booking by the week or day. We also configure various timed early booking discount modes.









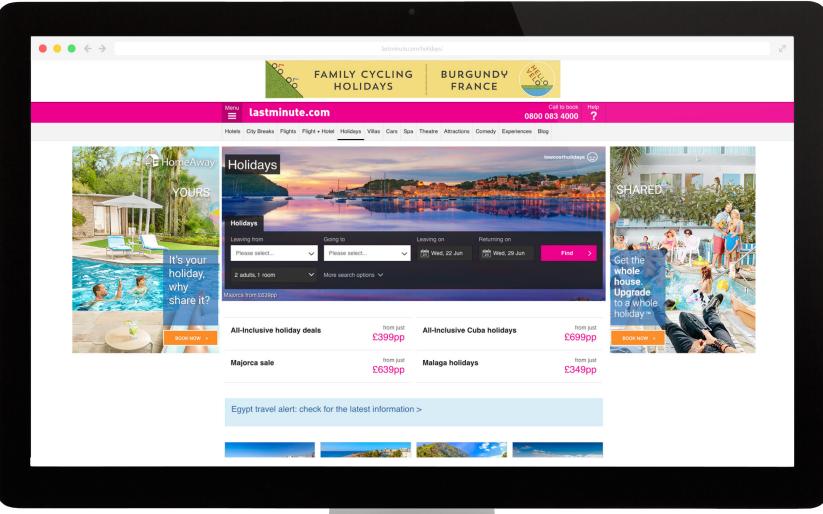


# MARKETING

Brand building is a difficult business but vital for the success of Hello Velo. Once the branding and site were launched we needed to get the site out there so we worked with Hello Velo to develop a basic marketing strategy that worked for their budget.

We developed four PPC and display network campaigns, targeting families and active couples supported by a strong social media and content strategy.

We also developed an early booking discount framework and landing pages for all the campaigns as well as school holidays page.





"Lighten began to hold our hands at the beginning of 2015. We now have a VERY shiny, website that takes direct bookings, a lovely logo, fab styling throughout our Twitter, Facebook and Instagram accounts, ACTUAL bookings and nothing but praise for the way we look. They have also launched an advertising campaign for us that is definitely helping to get the name hello velo in front of people. They are our stabilisers. Our hand under the saddle. No question is too silly (believe me I have definitely put that one to the test.) I would not hesitate to recommend them to a friend (or anyone else). I will continue, I hope, to work with them in the future- 'cos the present is confusing enough, who knows what the future's got up her sleeve!"

Jo Swain

Founder